

Subject: Re: SAN PEDRO PROPERTY OWNERS ALLIANCE 76wegev1865

From: CAO InsBonds

Date: 12/11/2015 02:11 PM

To: Lorena Parker

Your *insurance* is **APPROVED. SEE CA# 627056**

The Certificate can be viewed on theTrack4la website at <http://track4la.lacity.org>. Click the “Verify Insurance and Bonds” button to view the information and see approval #. If it is in the system, it has been **APPROVED** and will be available for viewing within **two** hours.

Thank You! Have a *~)

. * ~ . * ~) ~ . * ~)

(. . ' (. . * **Wonderful Day**

Jacquelyn Hoard

City Administrative Office, Risk Mgt., Insurance & Bonds

200 N. Main St., Rm. 1240, Los Angeles, CA 90012

Direct Line: 213-978-7666 or Main Line: 213-978-7475

Email: Jacquelyn.Hoard@lacity.org

Web page: <http://cao.lacity.org/risk/index.htm>

Insurance Submission Exceptions: Direct-written Insurance certificates, letters of self-insurance or other evidence of insurance documents NOT utilizing the ACORD certificate through Track4LA® as determined and verified by City staff must be submitted to the City of Los Angeles, CAO Risk Management Insurance & Bonds Section, via email no later than 4:00 pm (Monday through Friday) to allow for same day acceptance. Please note that the City requires use of the Track4LA® system, which accepts and automatically approves insurance certificates 24 hours a day, 7 days a week through a secure electronic process and is the most efficient way of submitting insurance certificates and receiving instant approvals

City of Los Angeles

CAO Risk Mgmt/Ins & Bonds

200 N. Main Street, Room 1240

Los Angeles, CA 90012

213-978-7475 Main Line

On Fri, Dec 11, 2015 at 11:05 AM, Lorena Parker <lparker@sanpedrobid.com> wrote:

Jackie,

Thank you for your call this morning. Here is the certificate that the insurance company sent me. Their policy is not to enter information into a third party website.

I need to get this information entered into the track4LA website. Can you help me?

Thank you.

Lorena Parker

Executive Director

San Pedro Historic Waterfront

Business Improvement District

390 W. 7th Street | San Pedro, CA 90731

T [310.832.2183](tel:310.832.2183) | F [310.832.0685](tel:310.832.0685)

Lparker@sanpedrobid.com

www.sanpedrobid.com

----- Forwarded message -----

From: **Lorena Parker** <[lparker@sanpedrobid.com](mailto:Lparker@sanpedrobid.com)>

Date: Thu, Dec 10, 2015 at 11:40 AM

Subject: Fwd: SAN PEDRO PROPERTY OWNERS ALLIANCE 76wegev1865

To: Rick Scott <rick.scott@lacity.org>, Ellen Yuan <ellen.yuan@lacity.org>

Rick,

As we discussed, this insurance company will not input the insurance information into track4LA.

Please ask someone in the risk management department to help us out.

Thank you so much.

Lorena Parker

Executive Director

San Pedro Historic Waterfront

Business Improvement District

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Lparker@sanpedrobid.com

www.sanpedrobid.com

----- Forwarded message -----

From: **Services, Agency (Comm Lines, San Antonio/SCIC)** <Agency.Service@thehartford.com>

Date: Thu, Dec 10, 2015 at 11:05 AM

Subject: SAN PEDRO PROPERTY OWNERS ALLIANCE 76wegev1865

To: "[lparker@sanpedrobid.com](mailto:Lparker@sanpedrobid.com)" <[lparker@sanpedrobid.com](mailto:Lparker@sanpedrobid.com)>

Good day,

Per our conversation I have attached the certificate of insurance. Thank you for choosing The Hartford for your insurance needs. It was a pleasure assisting you. Have a wonderful day.

Thank you for your time.

Sincerely,

Danielle Brindisi

Business Insurance Service Operations

[1-877-853-2582](tel:1-877-853-2582) (Agency Callers)

[\(866\)467-8730](tel:(866)467-8730) (Policyholders)

[\(888\)443-6112](tel:(888)443-6112) (Fax)

Email: agency.services@thehartford.com

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For J.D. Power and Associates 2015 Call Center Certification ProgramSM information, visit jdpower.com

We care about meeting your service expectations. Did I provide you with a great Hartford Experience? Please feel free to send any feedback on my service to Theresa.Enderwick@thehartford.com

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